



## **PLEASE NOTE:**

**Representatives can only complete LOAs for their own phone lines during the test period. Name and address on the LOA must match the phone bill.**

**LOAs will be entered and counted toward qualifications in mid-May.**



# Local / Long Distance Calling Service Residential – Pennsylvania

## Letter of Authorization for Residential

ACN World Headquarters  
P.O. Box 9000, Farmington Hills, MI 48333-9000  
Fax Orders to: 248-489-8589

### CUSTOMER INFORMATION

First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Last Name \_\_\_\_\_  
Service Address \_\_\_\_\_ City \_\_\_\_\_ State **PA** Zip \_\_\_\_\_  
Name of Current Local Phone Service Provider (REQUIRED) \_\_\_\_\_  
Social Security Number \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ **AND** Customer Date of Birth \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
(Social Security Number AND Date of Birth are REQUIRED to process ALL orders)

### BILLING INFORMATION (if different than above)

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### ACN BUNDLED LOCAL / LONG DISTANCE PRODUCT DESCRIPTIONS

#### ACN Data/Fax (\$12.99\*)

(Only available on lines 2 and 3)  
UNLIMITED Local Calling<sup>1</sup>  
6.9¢/min. IntraLATA & Intrastate Rate  
4.9¢/min. State-to-State Rate

#### ACN Basic (\$22.99\*)

1,000 Local Minutes<sup>1</sup>  
4 Calling Features<sup>2</sup>  
• Caller ID w/ Name<sup>3</sup>  
• Call Waiting  
• Call Waiting ID  
• 3-Way Calling  
6.9¢/min. IntraLATA & Intrastate Rate  
4.9¢/min. State-to-State Rate  
1¢/min. after 1,000 minutes

#### ACN Unlimited (\$29.99\*)

UNLIMITED Local Calling<sup>1</sup>  
UNLIMITED Free ACN-to-ACN Calling<sup>4</sup>  
50 FREE Minutes of Long Distance<sup>5</sup>  
6 Calling Features<sup>2</sup>  
• Caller ID w/ Name<sup>3</sup> • Call Waiting  
• Call Screening • Call Waiting ID  
• 3-Way Calling • Call Forwarding  
6.9¢/min. IntraLATA & Intrastate Rate  
4.9¢/min. State-to-State Rate

#### ACN Unlimited Premier (\$42.99\*)

UNLIMITED Local Calling<sup>1</sup>  
UNLIMITED Free ACN-to-ACN Calling<sup>4</sup>  
200 FREE Minutes of Long Distance<sup>5</sup>  
10 Calling Features<sup>2</sup> • Caller ID with Name<sup>3</sup>  
• Call Waiting • Call Waiting ID  
• Call Screening • 3-Way Calling  
• Auto Redial • Call Forwarding  
• Speed Calling 8 • Anonymous Call Rejection  
• Call Return (\*69)  
6.9¢/min. IntraLATA & Intrastate Rate  
4.9¢/min. State-to-State Rate

- 1 Local calling area is the same as the Verizon local calling area.  
2 Services and features are subject to availability. For additional features, contact ACN Customer Service after your order has been processed.\*\*  
3 Caller ID service does not include equipment and is subject to service availability.  
4 Unlimited Free ACN-to-ACN Calling to other 'ACN Unlimited' and 'ACN Unlimited Premier' customers (voice only).  
5 Free minutes apply to domestic 1 + calls only. Apply to the first minutes of each month and must be used within the current bill cycle.  
\* Taxes and other monthly fees may also apply.  
\*\* Distinctive Ring Service is an additional feature not included with your ACN bundled service. However, if you currently subscribe to Distinctive Ring Service, this service will continue with ACN and an additional monthly service fee will apply.

### MAIN LINE

**NOTE: If you do not designate a plan, the main line will be placed on ACN Unlimited (\$29.99\*)**

Line 1 – Main Line (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
☐ **International Plus (\$3.00/month)**  
☐ **Non-Published Service (\$1.75/month)**  
If you currently subscribe to Non-Published Service, this service will continue with ACN, and the additional monthly service fee will apply.  
☐ **ACN Voicemail (\$5.99/month)**  
Upon being switched to ACN, your current voice mailbox will be deleted.  
(Please retrieve voicemail daily to avoid lost messages.)

☐ **ACN Basic (\$22.99\*)** see above

☐ **ACN Unlimited (\$29.99\*)** see above

☐ **ACN Unlimited Premier (\$42.99\*)** see above

### LINE 2

**NOTE: If you do not designate a plan, line 2 will be placed on ACN Data/Fax (\$12.99\*)**

Line 2 (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
☐ **ACN Voicemail (\$5.99/month)**  
Upon being switched to ACN, your current voice mailbox will be deleted.  
(Please retrieve voicemail daily to avoid lost messages.)

☐ **ACN Data/Fax (\$12.99\*)** see above

☐ **ACN Basic (\$22.99\*)** see above

☐ **ACN Unlimited (\$29.99\*)** see above

☐ **ACN Unlimited Premier (\$42.99\*)** see above

### LINE 3

**NOTE: If you do not designate a plan, line 3 will be placed on ACN Data/Fax (\$12.99\*)**

Line 3 (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_  
☐ **ACN Voicemail (\$5.99/month)**  
Upon being switched to ACN, your current voice mailbox will be deleted.  
(Please retrieve voicemail daily to avoid lost messages.)

☐ **ACN Data/Fax (\$12.99\*)** see above

☐ **ACN Basic (\$22.50\*)** see above

☐ **ACN Unlimited (\$29.99\*)** see above

☐ **ACN Unlimited Premier (\$42.99\*)** see above

☐ **Yes, I would like \_\_\_\_\_ calling card(s) with the following name(s):**

Card #1 Name \_\_\_\_\_ Card #2 Name \_\_\_\_\_

### CUSTOMER AUTHORIZATION

I certify that I am at least 18 years of age. The phone numbers listed on the authorization are listed in my name and/or I am authorized to request this change to my local, IntraLATA and InterLATA telephone services. My signature on this form authorizes ACN to act as my agent to notify my local phone company of my decision to change from my current local, IntraLATA and InterLATA telephone service to ACN. I understand that I may designate only one primary interexchange carrier for any one telephone number for state-to-state, in-state and international usage, and that I may designate only one primary interexchange carrier for any one telephone number for local toll calls (where applicable). I authorize ACN to switch these services, notify my local telephone company of my decision, and where applicable, to unblock my carrier choice service protection to make these switches possible. Selection of ACN will apply to the telephone number(s) listed on this form. I understand that I may contact ACN to determine whether a fee applies for these changes. My application may be subject to credit review. ACN may use any information obtained through this service application or from any credit reporting agencies. Please note that if you cancel your service within two months from the date the service is established with ACN, your account will be subject to cancellation fee of \$7.65.

**You must initial all 3 spaces for each line being switched to ACN:**

I authorize ACN to change my MAIN LINE from my current provider to ACN \_\_\_\_\_ local; \_\_\_\_\_ IntraLATA; and \_\_\_\_\_ InterLATA

I authorize ACN to change my SECOND LINE from my current provider to ACN \_\_\_\_\_ local; \_\_\_\_\_ IntraLATA; and \_\_\_\_\_ InterLATA

I authorize ACN to change my THIRD LINE from my current provider to ACN \_\_\_\_\_ local; \_\_\_\_\_ IntraLATA; and \_\_\_\_\_ InterLATA

Customer Signature \_\_\_\_\_ Today's Date \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
Month Date Year

Contact Number (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ (To assure timely processing of your order, provide a daytime phone number, if different than above.)

### ACN INDEPENDENT REPRESENTATIVE & ACN INTERNAL USE ONLY

Representative  
Name

Representative  
Signature

Representative  
Team ID#



# ACN Pre-Authorized Payment Plans

Thank you for choosing ACN's Pre-Authorized Payment Plan, the easiest way to pay your phone bill. Once ACN receives your pre-authorized payment plan form, it is entered directly into our systems so that your information remains completely confidential. The invoiced amount will be deducted from either a credit card or checking account 15 days after your invoice date. You will continue to receive an itemized invoice. The only change will be on the remittance section of the invoice affirming, "Statement only-do not pay. Amount will be forwarded to appropriate Credit Card Company or Banking Institution." Pre-authorized Payment Plan set up can take one to two billing cycles.

If there are any questions concerning the set up, please call us at ACN Customer Service 1-877-ACN-1010.

Customer Name \_\_\_\_\_ Customer Telephone Number (\_\_\_\_\_) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

ACN Account Number \_\_\_\_\_

## Select either Credit Card Pre-Authorized Payment or Bank Pre-Authorized Payment

**CREDIT CARD PRE-AUTHORIZED PAYMENT** ☐



Visa



MasterCard



American Express



Discover

Credit Card Number \_\_\_\_\_ Expiry Date \_\_\_\_\_

Month/Year

Cardholder's Name \_\_\_\_\_ Cardholder's Telephone Number(\_\_\_\_\_) \_\_\_\_\_

If selecting pre-authorized payment by bank account, please attach a voided check to this agreement.

**BANK P.A.P. PRE-AUTHORIZED PAYMENT** ☐

Bank Account Number \_\_\_\_\_ Name of Person on Bank Acct. \_\_\_\_\_

I hereby authorize ACN to charge the above indicated credit card or bank account on a monthly basis for payment of the outstanding balance of the ACN account appearing on this application form. In the event any charges are returned to ACN by the credit card issuer or bank account, I give ACN the authority to correct the information causing such return to resubmit the charge against this credit card or bank account. In the event that ACN returns any payment or portion of a payment made through this authority, I agree that such payment will only be made back to the credit card indicated on this authority or by check if paid from my bank account. This authority will stay in effect until I notify ACN in writing of the cancellation of this authority or the above indicated ACN account is closed and paid in full.

Authorization Signature \_\_\_\_\_ Date \_\_\_\_\_

If you have any questions or concerns regarding the pre-authorization payment plan, please contact ACN Customer Service at 1.877.ACN.1010.

Mail the completed forms to: ACN World Headquarters/Order Processing, 32991 Hamilton Court, Farmington Hills, MI 48334

OR - FAX: 248-489-8589