

# RESEARCH SHOWS THE TRUE VALUE OF ACN'S LOCAL CALLING PLANS

At ACN, we don't believe in making promises to our customers that we can't keep, and when we promise great rates, we mean it! In fact, every ACN Local Calling customer will enjoy our premier phone service, combining outstanding service and support with some of the industry's most competitive rates, 24 hours a day, seven days a week, for every call.

**Let the Numbers Speak for Themselves...** If a customer were to buy the same package from Verizon, the customer would pay average 30%-40% more than ACN Local Calling customers. Those numbers alone are reason enough for customers to make ACN their one and only phone service provider.

## ACN LOCAL CALLING VERSUS COMPARABLE VERIZON PLANS IN PENNSYLVANIA:

	ACN BASIC	VERIZON UNLIMITED LOCAL (PHILLY/PITTS.)	VERIZON UNLIMITED LOCAL (OTHER CITIES)
Local	1000 minutes	Unlimited	Unlimited
MRC	\$ 22.99	\$ 13.43	\$ 11.43
Caller ID with Name	incl	\$ 7.99	\$ 7.99
Call Waiting	incl	\$ 5.30	\$ 5.30
Call Waiting ID	incl	\$ 7.99	\$ 7.99
Three-Way Calling	incl	\$ 4.00	\$ 4.00
<b>Total</b>	<b>\$ 22.99</b>	<b>\$ 38.71</b>	<b>\$ 36.71</b>
<b>ACN Percentage Savings</b>		<b>41%</b>	<b>37%</b>
<b>ACN Dollar Savings</b>		<b>\$ 15.72</b>	<b>\$ 13.72</b>
<b>IntraLATA rate per min. day / eve / nights</b>	<b>\$ 0.0690</b>	<b>\$ 0.0800</b>	<b>\$ 0.0800</b>
<b>Intrastate rate per min. weekends</b>	<b>\$ 0.0690</b>	<b>\$ 0.0500</b>	<b>\$ 0.0500</b>
<b>Interstate rate per min. weekends</b>	<b>\$ 0.0490</b>	<b>\$ 0.0500</b>	<b>\$ 0.0500</b>
<b>Intrastate rate per min. weekdays</b>	<b>\$ 0.0690</b>	<b>\$ 0.1100</b>	<b>\$ 0.1100</b>
<b>Interstate rate per min. weekdays</b>	<b>\$ 0.0490</b>	<b>\$ 0.1000</b>	<b>\$ 0.1000</b>
Each Additional Feature (average price)	\$ 4.00	\$ 5.00	\$ 5.00

	ACN UNLIMITED	VERIZON LOCAL PACKAGE
Local	Unlimited	Unlimited
MRC	\$ 29.99	\$ 29.95
Caller ID with Name	incl	incl
Call Waiting	incl	incl
Call Waiting ID	incl	incl
Three-Way Calling	incl	incl
Call Forwarding	incl	\$ 4.25
Call Screening	incl	\$ 5.00
<b>Sub Total</b>	<b>\$ 29.99</b>	<b>\$ 39.20</b>
Free LD Minutes	50	-
<b>Cost for 50 LD minutes</b>	<b>incl</b>	<b>\$ 3.88</b>
<b>Total</b>	<b>\$ 29.99</b>	<b>\$ 43.08</b>
<b>ACN Percentage Savings</b>		<b>30%</b>
<b>ACN Dollar Savings</b>		<b>\$ 13.09</b>
<b>IntraLATA rate per min. day / eve / nights</b>	<b>\$ 0.0690</b>	<b>\$ 0.0800</b>
<b>Intrastate rate per min. weekends</b>	<b>\$ 0.0690</b>	<b>\$ 0.0500</b>
<b>Interstate rate per min. weekends</b>	<b>\$ 0.0490</b>	<b>\$ 0.0500</b>
<b>Intrastate rate per min. weekdays</b>	<b>\$ 0.0690</b>	<b>\$ 0.1100</b>
<b>Interstate rate per min. weekdays</b>	<b>\$ 0.0490</b>	<b>\$ 0.1000</b>
<b>Member-to-Member (state-to-state)</b>	<b>YES</b>	<b>NO</b>
<b>Member-to-Member (in state)</b>	<b>YES</b>	<b>NO</b>
Each Additional Feature (average price)	\$ 4.00	\$ 5.00

	ACN UNLIMITED PREMIER	VERIZON LOCAL PACKAGE PLUS
Local	Unlimited	Unlimited
MRC	\$ 42.99	\$ 49.95
Caller ID with Name	incl	incl
Call Waiting	incl	incl
Call Waiting ID	incl	incl
Call Forwarding	incl	incl
Three-Way Calling	incl	incl
Call Blocking	incl	incl
Auto Redial	incl	incl
Call Return (*69)	incl	incl
Speed Calling 8	incl	incl
Anonymous Call Rejection	incl	incl
<b>Sub Total</b>	<b>\$ 42.99</b>	<b>\$ 49.95</b>
Free LD Minutes	200	-
<b>Cost for 200 LD minutes</b>	<b>incl</b>	<b>\$ 15.50</b>
<b>Total</b>	<b>\$ 42.99</b>	<b>\$ 65.45</b>
<b>ACN Percentage Savings</b>		<b>34%</b>
<b>ACN Dollar Savings</b>		<b>\$ 22.46</b>
<b>IntraLATA rate per min. day / eve / nights</b>	<b>\$ 0.0690</b>	<b>\$ 0.0800</b>
<b>Intrastate rate per min. weekends</b>	<b>\$ 0.0690</b>	<b>\$ 0.0500</b>
<b>Interstate rate per min. weekends</b>	<b>\$ 0.0490</b>	<b>\$ 0.0500</b>
<b>Intrastate rate per min. weekdays</b>	<b>\$ 0.0690</b>	<b>\$ 0.1100</b>
<b>Interstate rate per min. weekdays</b>	<b>\$ 0.0490</b>	<b>\$ 0.1000</b>
<b>Member-to-Member (state-to-state)</b>	<b>YES</b>	<b>NO</b>
<b>Member-to-Member (in state)</b>	<b>YES</b>	<b>NO</b>

The rates in this comparison were determined over the same time period for all carriers and are subject to change. The rates listed were effective as of February 28, 2003. Taxes and other applicable regulatory fees are not included and vary by state. Packages are only available to Verizon residential customers (where available). Other restrictions may apply. Credit restrictions also apply. Local calling area is the same as the Verizon local calling area.

Services and features are subject to availability. To order additional features, contact ACN Customer Service after your order has been processed. Caller ID services do not include equipment and are subject to service availability. Unlimited Free ACN-to-ACN Calling to other 'ACN Unlimited' and 'ACN Unlimited Premier' customers (voice only). Free minutes apply to the first 50/200 (depending on plan) minutes of each month for Domestic 1 + calls only and must be used within the current bill cycle. Long distance cost assumes 50 / 50 split between weekdays and weekends and 25% of usage is intraLATA, 25% intrastate and 50% interstate